

IT Implementation of the EU Services Directive

Challenges and Opportunities

Dr. Andreas Tegge
Chairman EICTA eGovernment Issue Group



11th February 2008, Brdo, Slovenia,



Slovenian Presidency of the EU 2008

ALLIANCE WITH USERS
ALLIANCE WITH USERS

Table of content

- *EICTA and eGovernment activities*
- *EU Services Directive: Objectives*
- *EU Services Directive: IT Commitments*
- *Key processes and IT architecture*
- *EU Service Directive: A boost for eGovernment*
- *Risks and bottlenecks*
- *Roadmap for gradual implementation*
- *Conclusion*



Mission Statement

- ❑ Initiate research for possible solutions of any problems of interest to the Digital Technology Industry in the widest possible sense, in particular those of a scientific, technical, documentary and institutional nature.
- ❑ Issue, promote and contribute to statements and opinions on Digital Technology Industry issues to national, European and international governmental bodies and institutions.
- ❑ Participate in the formulation, adoption and implementation of European public policy, legislation and regulation.
- ❑ Advocate the interests and contribution of the European Digital Technology Industry with regard to competitiveness and growth in the European Union.
- ❑ Fulfill the function of representative and spokesperson of the European Digital Technology Industry vis-à-vis the institutions and governments of the European Union, the media, and other organisations and institutions where relevant.

Members

- ❑ A wide range of multinational companies (57) and national trade associations (39)...
- ❑ Which represent more than 10,000 businesses and two million employees...
- ❑ And generate revenues of over 1,000 billion euros ...
- ❑ 900 experts in various working groups bring credibility and legitimacy to the organisation...
- ❑ EICTA has become the voice of the European Digital Technology Industry.

- EICTA Industry Declarations at eGovernment Ministerial Conferences in Manchester and Lisbon
- Various expert contributions on eGovernment policy issues

Dec. 2007: EICTA eGovernment Issue Group established

- **Mission**
 - Encourage investment in eGovernment in the EU
 - Promote internal market of eGovernment Services
 - Advice EU policy-makers on eGovernment issues
- **Priorities in 2008**
 - EU eGovernment R&D agenda
 - CIP eProcurement, CIP eID
 - reduction of administrative burden
 - future key enabler (SOA, Web 2.0, Shared Services)
 - IT Implementation of EU Services Directive

EICTA: Voice of the ICT industry on eGov for policy-makers and stakeholders!



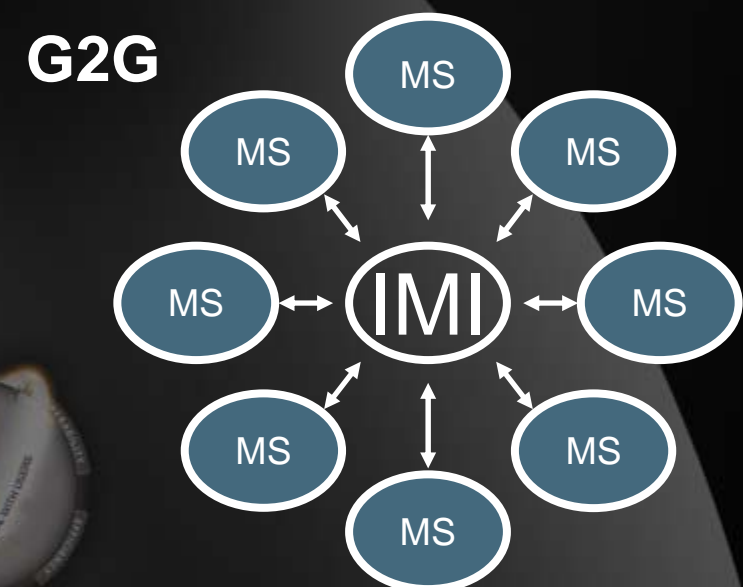
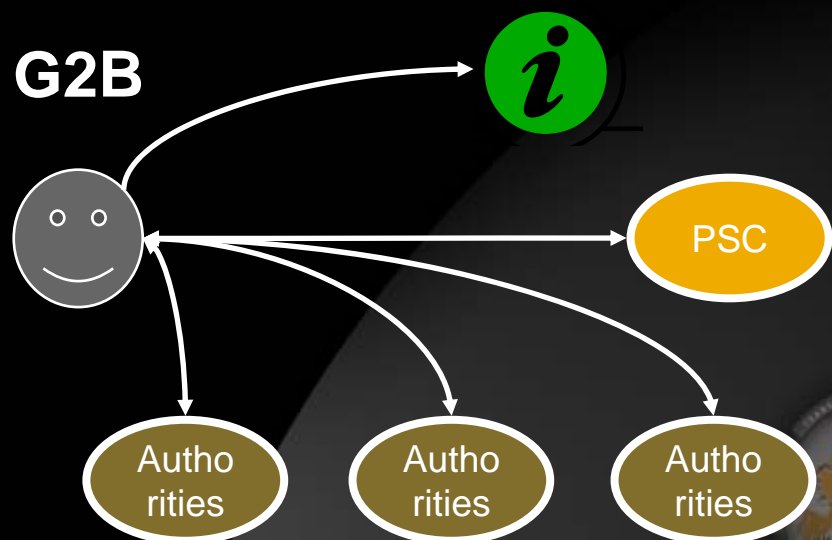
EU Services Directive: Objectives



Slovenia, Presidency of the EU 2008



EU Services Directive: IT Committments



Art 7/3: access to information by electronic means

Art 8/1: procedures/formalities by electronic means

Art 28/6: mutual assistance by electronic means

Art 32/2: European alert network of authorities

Art 34/1: EC to establish electronic system for exchange of information between MS (IMI)

Art 8/3: EC to adopt detailed rules for interoperability of information systems between MS

PSC – Point of Single Contact
 MS – Member States
 IMI – Internal Market Information System

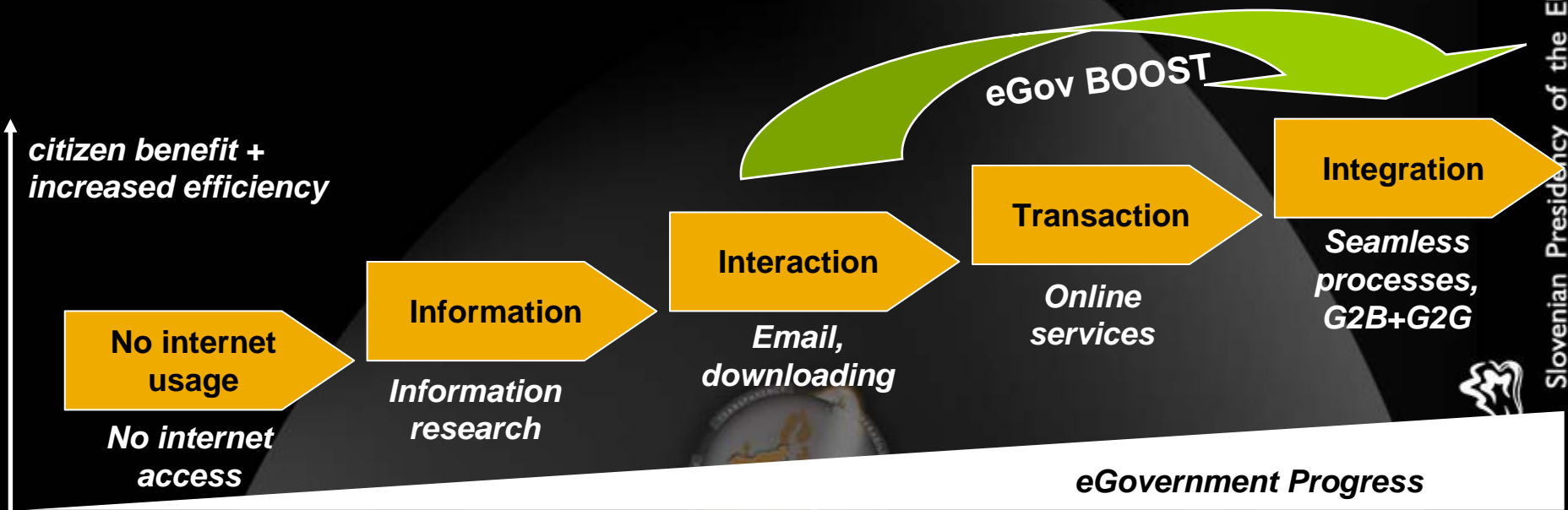
ALLIANCE WITH USERS



11th February 2008



EU Service Directive: A boost for eGovernment



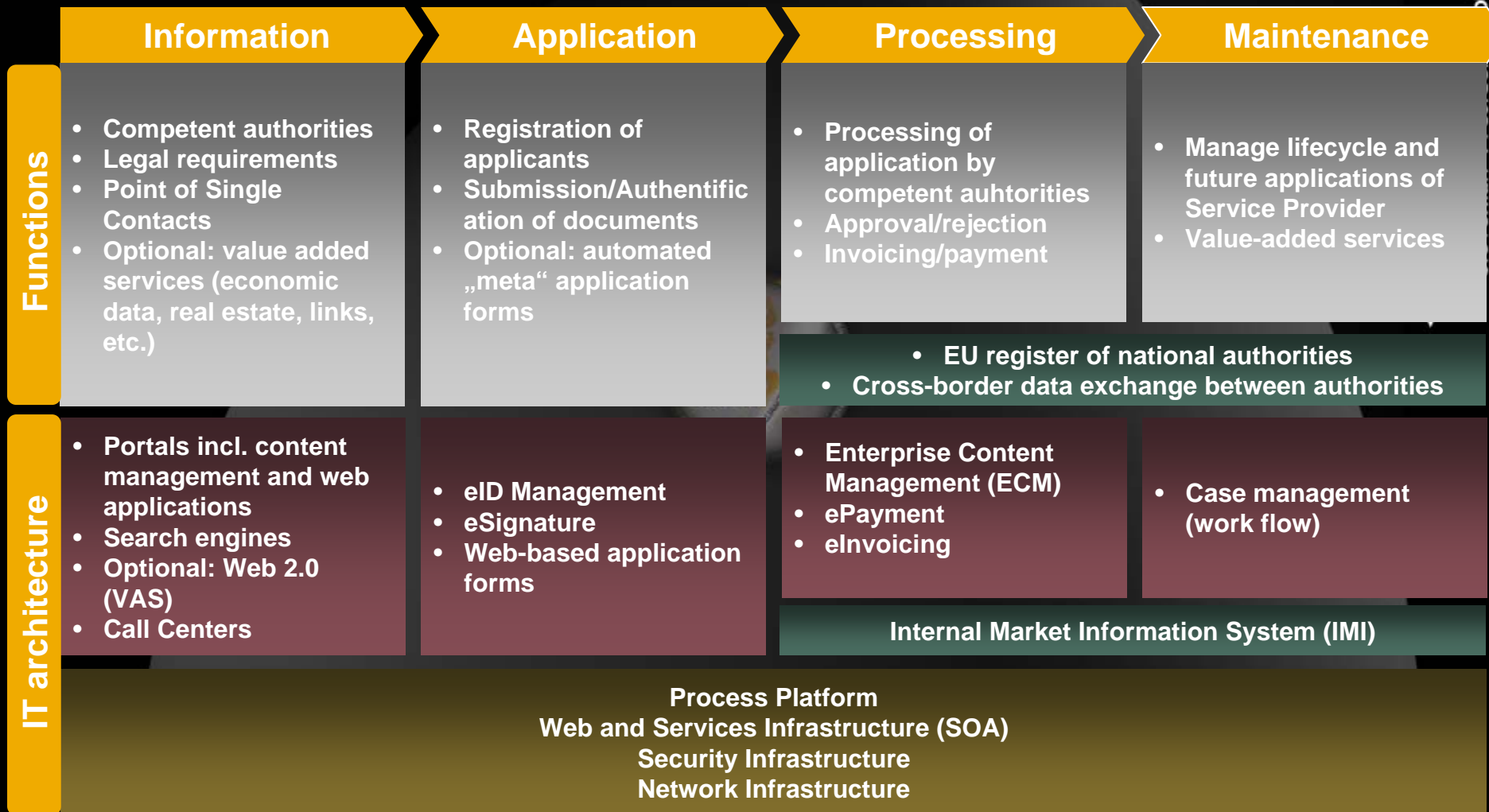
MS

- *Legal commitment by MS to implement eGovernment applications at a set date*
- *Quantum step: towards integrated seamless G2B and G2G in services sector*
- *Easily to be extended to other G2B and G2C areas*
- *Breakthrough in eGovernment and public sector transformation in EU MS*

EU

- *Cross-border G2B services will foster EU wide eGov interoperability*
- *EU Services Directive: nucleus for truly internal market for eGovernment services*

Key processes and IT architecture



Risks and bottlenecks

1

Legacy-based minimal implementation approach

- Uncertainty on legal requirements
- Hesitation to major transformation
- Budget restrictions

→ *No boost for eGovernment*

2

Divergent implementation in Member States

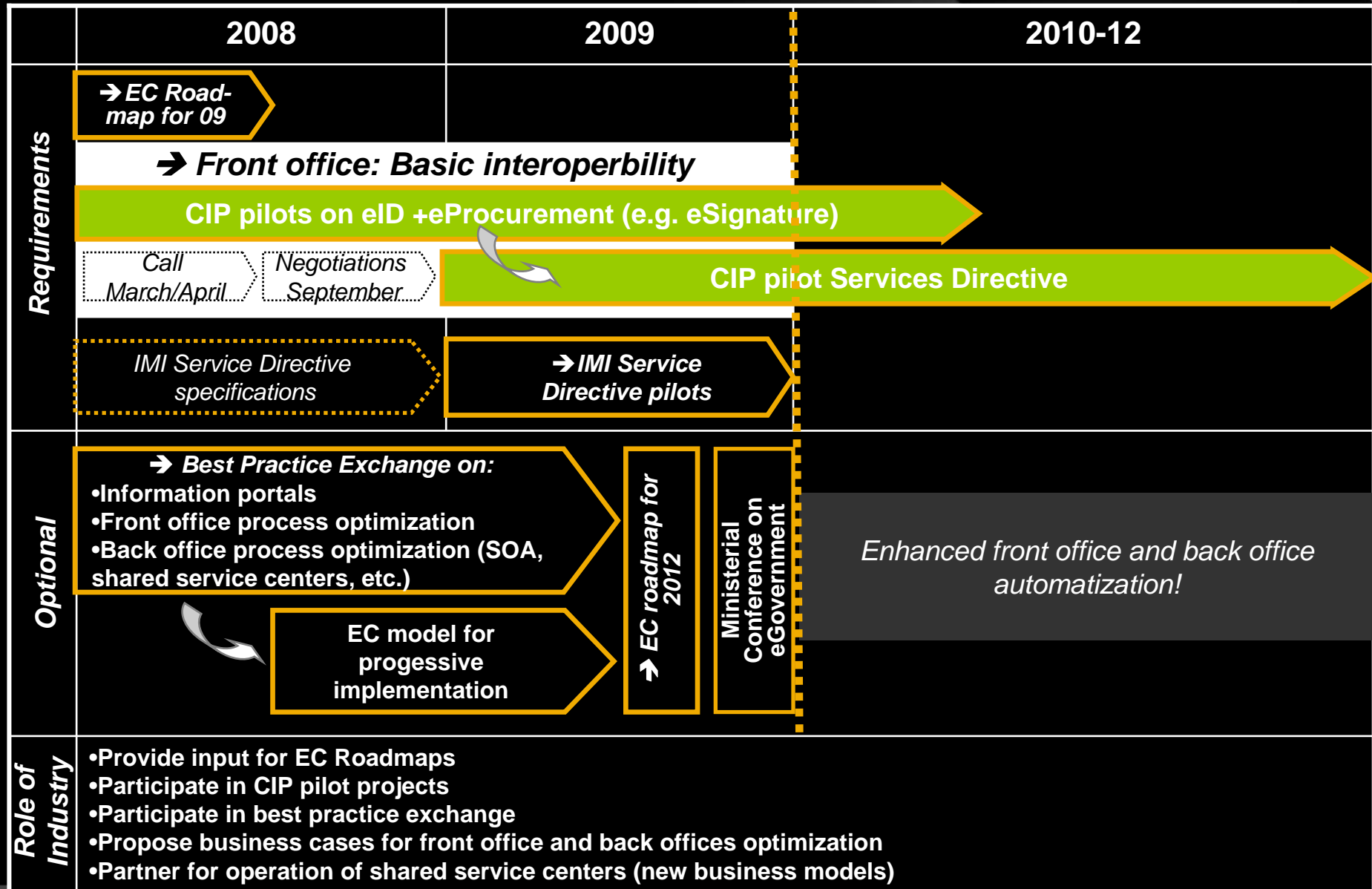
- Time pressure
 - Critical components (eID) not fully harmonized by 2009
- *Limited interoperability, no truly internal market for eGovernment*

Political leadership of EU Institutions required!



Roadmap for gradual implementation

2008



Conclusion

- **EU Services Directive: unique opportunity to boost eGovernment in Europe**
- **Risk for minimal and divergent implementation by MS**
- **Political leadership required: A roadmap for gradual implementation by 2009 and beyond**
- **ICT industry committed to be a key enabler**



End.....



Slovenian Presidency of the EU 2008

<http://www.eicta.org/>